Ivanti® Workspaces for the End User

The personal business experience enabled by IT

The heart of IT is about empowering people—and being able to serve and secure all types of users, on all the devices they use, wherever they are. Ivanti® Workspaces creates a unified experience for users to access IT resources from any device, anywhere. IT departments can better meet consumer expectations, save time and money, and set new standards for service.

A Configurable Solution for Key Roles and Growing Expectations

Workers continually search for added flexibility, faster service, and improved results. They also have more options for being productive without turning to IT, yet IT should be there to shape their experience to preserve the organization's interests.

Included with multiple Ivanti solutions, Ivanti Workspaces is a highly configurable user-management approach to focusing on the key roles that consume IT data, assets, and services within your organization. The workspaces experience will vary based on which products or solutions you choose to implement and integrate with it. Not only does Ivanti Workspaces provide a wider range of IT services, it makes them more accessible to users so they can accomplish more of their priorities.

Provide a Unified Experience to Access Key Resources

Ivanti Workspaces connects users and IT through different levels of access or request. To illustrate, picture the workspaces experience presenting a spectrum of different things to the end user, such as the ability to request services, easy access to a comprehensive IT service catalog, application delivery integration, security updates, and much more. The possibilities expand in proportion to the solutions that integrate with it.

Topple the Barriers to Employee Productivity

Workers are progressively more mobile and depend on an ever-increasing number and variety of devices. In fact, the total number of mobile Internet users increased 16.5% in 2014 and will maintain double-digit growth through 2016*. Your employees can use Ivanti Workspaces when and where they want, no matter the device type. And you can offer them a comprehensive range of IT services across traditional clients and mobile devices more easily.

Offer Greater Self Service to Reduce Support Overhead

Imagine a more streamlined self-service delivery that liberates IT analysts to focus on other tasks. It's possible with the intuitive user experience of Ivanti Workspaces. When you free up IT resources you create a more focused and efficient IT organization that dovetails nicely with the evolving expectations of today's users.

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Envision Ivanti Workspaces as the face of IT—the presentation layer for IT's great work, resources, and services accessible to users throughout your organization.

Easy Access to Your IT Service Catalog

Effortless access to your IT service catalog for example enables users to request authorized IT services they are entitled to with a simple touch or click. These services may include things like applications, hardware, or HR-related requests. This universal services portal delivers a consistent, consumer-like experience regardless of device type or requestor's location. It trims the number of sites, communications, and steps required to meet each worker's needs.

Corporate- and Team-Approved IT Applications, Documents, and Links

Users can install preapproved IT applications directly when and where they're needed. You can also publish corporate or team documents and links for a quick jumping-off point to common resources and information.

Intuitive Experience from Any Device

Ivanti Workspaces runs on all major platforms, delivering the same experience on mobile platforms like Apple iOS and Android as well as Microsoft Windows and Apple Mac. The apps and resources displayed in the workspaces will vary according to the device or platform they are viewed from. In addition, there's no complex server name to memorize because the login is tied easily to each user's corporate Active Directory credentials for more secure access to corporate resources. The Ivanti Workspaces portal is also accessible through any HTML 5 browser.

Smooth, Seamless Implementation

As mentioned, Ivanti Workspaces is included with multiple Ivanti products and solutions, and will display to your users the capabilities you choose to enable from each of the underlying products. However, IT managers can fully unleash the comprehensive, user-centered IT capabilities within Ivanti solutions, including service management, systems management, endpoint security, asset management, and mobility management without additional infrastructure or resource requirements.

*Smartphone Users Worldwide Will Total 1.75 Billion in 2014 – eMarketer 2014 http://www.emarketer.com/Article/Smartphone-Users-Worldwide-Will-Total-175-Billion-2014/1010536#sthash.TR4EMVLB.dpuf

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